

BENEFITS ASSISTANCE PROGRAM

A State Health Insurance Assistance Program (SHIP)



AREA AGENCY ON AGING
REGION ONE, INCORPORATED

**A program of the Area Agency on Aging, Region One
1366 East Thomas, Suite 108, Phoenix, AZ 85014
602-264-4357 or www.aaaphx.org**



LOCAL HELP FOR PEOPLE WITH MEDICARE

The **Benefits Assistance Program** provides objective information about Medicare and other health insurance benefits to seniors, the disabled, and caregivers. Trained volunteers are available at a number of locations throughout Maricopa County to provide **free** personalized assistance. Services include:

- Information about Medicare, Medicare Advantage plans (HMOs, PPOs, etc.), Medicare Supplement plans (Medigap), and options under Medicare
- Assistance with organizing Medicare and supplemental claims information to insure all benefits are paid and obligations to providers are satisfied
- Assistance with Medicare appeals and problem resolutions
- Basic information on applying for Social Security, Medicare and SSI
- Information and assistance on Medicare Prescription Drug Coverage
- Information on eligibility for low income related programs including Supplemental Security Income (SSI), Arizona Medicaid (AHCCCS), Arizona Long Term Care System (ALTCS), and the Medicare Savings Programs (QMB, SLMB, and QI-1)
- Information on Long Term Care policies

Benefits Assistance counselors do not sell and will not recommend one product over another. The program provides assistance and information to help clients make informed decisions.

Program locations listed on reverse. For referrals in areas of the county not listed or to make arrangements for a homebound person, call the Benefits Assistance Program at 602-264-4357.

This publication has been created or produced by the Area Agency on Aging, Region One with financial assistance, in whole or in part, through a grant from the Center for Medicare and Medicaid Services.

<p>PHOENIX – 85034 Arizona Bridge to Independent Living (ABIL) 5025 E. Washington Street 602-241-6118 Call to make an appointment 1st & 3rd Wednesday of each month 10 am – 2 pm</p>	<p>PHOENIX – 85019 Adam Diaz Senior Center 4115 W. Thomas Road 602-262-1609 No appointment needed 2nd Friday of each month 9 am – 11 am</p>	<p>PHOENIX – 85022 All Saints Lutheran Church 15649 N. 7th Street 602-241-6118 Call to make an appointment 1st & 3rd Thursday of each month 12:30 – 3 pm</p>
<p>PHOENIX – 85013 Chinese Senior Center 734 W. Elm Street 602-262-6411 Call to make an appointment October 9th – December 11th Wednesdays 10 am – noon</p>	<p>PHOENIX – 85027 Deer Valley Senior Center 2001 W. Wahalla Lane 602-495-3714 Call to make an appointment 1st & 3rd Tuesday of each month 9 am – 11 am</p>	<p>PHOENIX – 85035 Desert West Senior Center 6501 W. Virginia Avenue 602-495-3709 No appointment needed 2nd Wednesday of each month 9 am – 11 am</p>
<p>PHOENIX – 85016 Devonshire Senior Center 2802 E. Devonshire 602-262-7807 Call to make an appointment</p>	<p>PHOENIX – 85027 Goelet A.C. Beuf Community Cent., 3435 W. Pinnacle Peak Road 602-534-9743 Call to make an appointment 3rd Wednesday of each month 10 am – noon</p>	<p>PHOENIX – 85051 Helen Drake Senior Center 7600 N. 27th Avenue 602-262-4949 No appointment needed 4th Monday of each month 11 am – 1:30 pm</p>
<p>PHOENIX – 85003 Marcos de Niza Senior Center 305 W. Pima Street 602-262-7249 No appointment needed 2nd Tuesday of each month 9 am – 11 am</p>	<p>PHOENIX – 85006 McDowell Place Senior Center 1845 E. McDowell Road 602-262-1842 No appointment needed 2nd Tuesday of each month 11 am – 1 pm</p>	<p>PHOENIX - 85032 Paradise Valley Community Center 17402 N. 40th Street, Room D-4 602-495-3785 No appointment needed 3rd Tuesday of each month 9:30 - 11:30 am</p>
<p>PHOENIX – 85048 Pecos Senior Center 17010 S. 48th Street 602-534-5366 Call to make an appointment 1st & 3rd Wednesday of each month 8:30 am – 11:30 am</p>	<p>PHOENIX – 85007 Senior Opportunities West Sr Ctr 1220 S. Seventh Avenue 602-262-6610 Call to make an appointment 2nd Thursday of each month 9:30 am- 11:30am</p>	<p>PHOENIX – 85032 Shadow Mountain Senior Center 3546 E. Sweetwater Avenue 602-534-2303 No appointment needed 4th Monday of each month 9 am - 11 am</p>
<p>PHOENIX – 85042 South Mountain Senior Center 212 E. Alta Vista Road 602-262-4093 Call to make an appointment 3rd Tuesday of each month 9 am – noon</p>	<p>PHOENIX – 85020 Sunnyslope Senior Center 802 E. Vogel Avenue 602-262-7572 Call to make an appointment Every Tuesday 9:30 am – 11:00 am</p>	<p>PHOENIX (homeless seniors only) Justa Center 1001 W. Jefferson - 85007 602-254-6524 No appointment needed Every Tuesday 9 am – 1 pm</p>

<p>AVONDALE – 85323 Care 1st Resource & Housing Ctr 328 W. Western Avenue 623-333-2703 Call to make an appointment</p>	<p>CHANDLER - 85225 Chandler Senior Center 202 E. Boston Street 480-782-2741 Call to make an appointment</p> <p>2nd and 4th Monday of each month 9 am - 11 am</p>	<p>**NEW: OCTOBER 2013**</p> <p>CHANDLER – 85248 Risen Savior Lutheran Church 23914 S Alma School Road 602-241-6118 Call to make an appointment</p> <p>2nd & 4th Tuesday of each month 9 am – 12 noon.</p>
<p>FOUNTAIN HILLS - 85268 Fountain Hills Sr. Activity Center 13001 N. La Montana Drive 480-816-5226 Call to make an appointment</p> <p>1st & 3rd Wednesday of each month 11:30 am - 1 pm</p>	<p>GILA BEND – 85337 Gila Bend Senior Center 202 N. Euclid 928-683-6502</p> <p>Walk-ins welcome Every Wednesday & Friday 9 am – 3 pm</p>	<p>GILBERT - 85233 Gilbert Senior Center 130 N. Oak Street 480-503-6061 Call to make an appointment</p> <p>3rd Friday of each month 9 am - noon</p>
<p>GLENDALE - 85301 Glendale Adult Center 5970 W. Brown Street 623-930-4321 Call to make an appointment</p> <p>Every Wednesday 10 am - noon</p>	<p>MESA - 85201 Mesa Senior Center 247 N. Macdonald 480-962-5612</p> <p>No appointment needed Every Friday 8:30 am – 11am</p>	<p>MESA - 85207 Red Mountain Multigenerational Ctr 7550 E. Adobe 480-218-2221</p> <p>No appointment needed Every Wednesday 8 am - 11 am</p>
<p>NEW RIVER – 85087 New River Senior Center 48606 N. 17th Avenue 623-465-0367 Call to make an appointment</p>	<p>PEORIA – 85380 Peoria Community Center 8335 W. Jefferson 602-241-6118 Call to make an appointment</p> <p>1 st & 3 rd Thursday 10 am – 12:30 pm</p>	<p>PHOENIX - 85014 Area Agency on Aging 1366 E. Thomas Road, #108 602-264-2255, ext 346 Call to make an appointment</p> <p>Monday thru Friday 9 am - 3 pm</p>
<p>SCOTTSDALE - 85257 Granite Reef Senior Center 1700 N. Granite Reef 480-312-1734 Call to make an appointment</p> <p>Every Tuesday noon - 4:00 pm</p>	<p>SCOTTSDALE - 85258 Via Linda Senior Center 10440 E. Via Linda 480-312-5810 Call to make an appointment</p> <p>Every Wednesday 9:30 am – 11:30 am</p>	<p>SCOTTSDALE - 85260 St. Patrick Catholic Community 10815 N. 84th St., Bldg. C 480-998-3843, x116 Call to make an appointment</p> <p>2nd & 4th Tuesday of each month 9 am – noon</p>

<p>SUN CITY – 85351 Banner Olive Branch Senior Center 11250 N. 107th Avenue 623-974-6797</p> <p>Call to make an appointment</p>	<p>SUN CITY - 85351 Community Assistance Network 10195 W. Coggins Drive 623-933-7530 Call to make an appointment</p> <p>Monday thru Friday 8 am – noon</p>	<p>SUN CITY WEST - 85375 Shepherd of the Hills UMC 13658 W. Meeker Boulevard 602-241-6118 Call to make an appointment</p> <p>2nd & 4th Friday of each month 9 am – noon</p>
<p>SURPRISE - 85378 Surprise Senior Center 15832 N. Hollyhock Street 623-222-1500 Call to make an appointment</p> <p>1st & 3rd Friday of each month 8:30 am - 11:30 am</p>	<p>SURPRISE - 85378 Benevilla 16752 N. Greasewood 623-584-4999 Call to make an appointment</p>	<p>**NEW: OCTOBER 2013**</p> <p>SUN CITY WEST - 85375 Desert Palm Presbyterian Church 13459 W. Stardust Boulevard 602-241-6118 Call to make an appointment</p> <p>1st & 3rd Monday of each month 10 am – 1pm.</p>
<p>SUN LAKES – 85248</p> <p>Neighbors Who Care 10450 E. Riggs Road, Suite 113 602-241-6118 Call to make an appointment</p> <p>1st & 3rd Wednesday of each month 9 am – 12 noon.</p>	<p>SUN LAKES – 85248</p> <p>S. L. United Methodist Church 9248 E. Riggs Road Education Bldg, Room 3 480-895-8766 No appointment needed</p> <p>Every Friday 9am – noon</p>	<p>TEMPE – 85282</p> <p>Pyle Adult Recreation Center 655 E. Southern Avenue 602-241-6118 No appointment needed</p> <p>1st & 3rd Tuesday of each month 9:30 am - 11:30 am</p>
<p>TEMPE – 85283 Temple Emanuel 5801 S. Rural Road 480-838-1414 Call to make an appointment</p> <p>2nd & 4rd Tuesday of each month 10am – 1pm</p>	<p>TEMPE - 85281 Escalante Community Center 2150 E. Orange Street 480-350-5872 Call to make an appointment</p> <p>3rd Tuesday of each month 9:30 am - 11:30 am</p>	<p>WICKENBURG - 85390 Wickenburg CAP Office 255 N. Washington</p> <p>602-241-6118 Call to make an appointment</p>